



Open Report on behalf of Andrew Crookham, Executive Director – Resources

Report to:	Overview and Scrutiny Management Board
Date:	23 February 2023
Subject:	Corporate Plan Success Framework 2022/23 - Quarter 3

Summary:

This report invites the Overview and Scrutiny Management Board to consider a report on the 2022/23 Corporate Plan performance for Quarter 3, which will be presented to the Executive on 7 March 2023. The views of the Board will be reported as part of its consideration of this item.

This report also sets out the performance of the service level performance indicator for 2022/23 Quarter 3 that is within the remit of the Board.

Lincolnshire County Council (LCC) is undergoing a large system wide Business Intelligence Transformational Change Programme. Part of the Transformation Programme is to fully utilise Microsoft Power BI as a Business Intelligence platform across the organisation.

The Corporate Performance Team (CPT) is a significant driver of this delivery covering all operational and statutory reporting requirements for LCC. CPT has developed a new Power BI dashboard which with effect from Quarter 2 the service level performance will be displayed, replacing the Lincolnshire Research Observatory (LRO).

Full service level reporting to all scrutiny committees can be found here: [Corporate plan – Performance data - Lincolnshire County Council](#)

Actions required:

The Overview and Scrutiny Management Board is invited to:-

- 1) Consider the attached report and to determine whether the Board supports the recommendation(s) to the Executive as set out in the report.
- 2) Agree any additional comments to be passed on to the Executive in relation to this item.
- 3) Review and comment on the performance information that is within the remit of the Board and highlight any recommendations or further actions for consideration.

1. Background

The Corporate Plan was approved by the County Council on 11 December 2019 and the Executive approved the initial Corporate Plan Success Framework 2020/21 on 6 October 2020, with subsequent reviews and developments made thereafter. The Framework contains performance indicators and key activities against which performance and progress will be reported in order to demonstrate whether the Council is achieving the four ambitions for Lincolnshire as set out in the [Corporate Plan](#).

1.1 The accompanying appendix details the report to the Executive (Appendix A).

1.2 The service level performance indicator within the remit of the Overview and Scrutiny Management Board has achieved its target this quarter.

PI 101 - Achievement of KPIs - VINCI Facilities Partnership Limited contract ✓



The third quarter scores have improved by 1.9% on quarter two to 97.2% overall. There was one failure on a planned activity in a facilities management indicator and one failure to complete an action plan within agreed timescales. These matters have either now been resolved or are in progress to be completed with contractual financial penalties applied.

2. Conclusion

Following consideration of the attached report to the Executive, the Board is requested to consider whether it supports the recommendation(s) in the report and whether it wishes to make any additional comments to the Executive. Comments from the Board will be reported to the Executive.

Members of the Board are also invited to review and comment on the performance information that is within the remit of the Board and highlight any recommendations or further actions for consideration.

3. Consultation

a) Risks and Impact Analysis

Any changes to services, policies and projects are subject to an Equality Impact Analysis. The considerations of the contents and subsequent decisions are all taken with regard to existing policies.

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Report on the Corporate Plan Success Framework 2022/23 – Quarter 3, to be presented to the Executive at its meeting on 7 March 2023

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Caroline Jackson – Head of Corporate Performance, who can be contacted by email at caroline.jackson@lincolnshire.gov.uk

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